

A Leader in Language Accommodation Solutions

ON-DEMAND VIDEO REMOTE INTERPRETING

Why Choose us?

- ✓ Easy to use
- ✓ On-demand
- ✓ Any device, anywhere
- ✓ Robust private network
- ✓ Quality interpreters
- ✓ Cost effective



- VFH Uses a Client application versus Web Access
 - ✓ HIPAA compliant, secure and encrypted connection
- Our Client Application supports all operating systems
 - ✓ Apple iOS, typically (updated every six months)
 - ✓ Microsoft Windows, especially Windows 8 (issues)
 - ✓ Google Android
- On-Demand Interpreting
 - ✓ Fewer steps required to connect
 - ✓ If a call drops, the interpreter re-connect to the patient
- Quality and Certification
 - ✓ 85 % of interpreters are employees?
 - ✓ We can provide JCAHO documentation in short notice?
- Support any Platform for the video delivery
 - ✓ iPad, Tablet, PC, Mac, iPhone, Android
 - ✓ All Legacy Video Phones, Polycom, Tandberg, Lifeline
- Industrial Strength Redundant Video Telephone Network
 - ✓ Private, Secure, HIPAA Compliant, Encrypted Network

**Connect to a Qualify Interpreter via Video
in less than 30 seconds!**

Quality Medical Interpreters

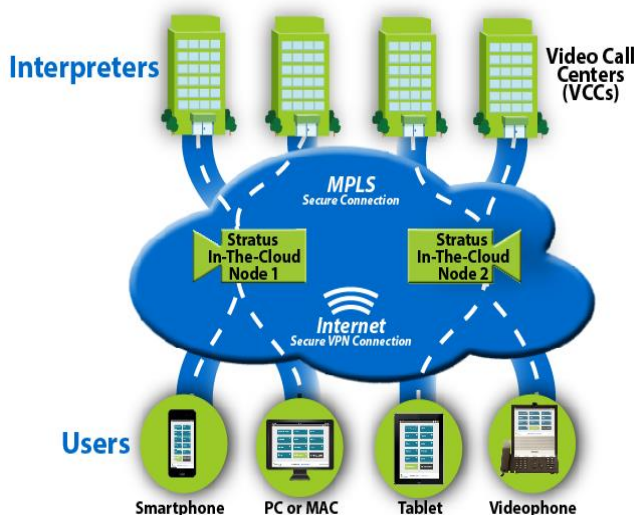
Voices For Health and Stratus follow the IMIA guidelines for spoken language medical interpreter training. The minimum qualifications to be considered for employment as a medical interpreter include:

- Must pass SpectraCorp's Language Proficiency Assessment and Interpreter Assessment
- Must be bi-lingual and bi-cultural
- Must be fluent in both English and the desired foreign language
- Must have a valid Medical Interpreter Training Certificate
- Minimum of two years' experience Interpreting in the field
- All Sign Language Interpreters are National Certified



About our Partner

Stratus Video Interpreting started in 2006 as a network provider for video relay services for the deaf and hard of hearing. Over the last seven years, Stratus has built, enhanced and expanded the video network and call distribution platform to handle a very large volume of video calls quickly and securely. Currently, our network handles a volume of over 60,000 video calls each day and processes over five million minutes of on-demand video every month.



The Stratus video network platform is a fully redundant, dual core network interconnected with three different telecommunications carriers for Internet access, three carriers for telephone service (PSTN) access and 30+ video call distribution centers across the United States on a self-healing MPLS network. This network has given Stratus an extremely reliable service, with availability for the last three years exceeding 99.99%.

The network diagram shows the Stratus video services platform implementation. The cloud-based implementation enables users to access the network and all the features without complex or expensive endpoint devices. This allows you to take advantage of the features and capabilities of Stratus without having to purchase and maintain costly equipment on your site(s). This also allows Stratus to get you up and running very quickly without a lot of complex or time-consuming installation procedures and expense.

Stratus' video network is available to you wherever you have internet access. Just download the app, set up an account and start using Stratus Video Interpreting. Click the Free Trial button above to get started.



LANGUAGES CURRENTLY AVAILABLE

- ✓ ASL
- ✓ SPANISH
- ✓ VIETNAMESE
- ✓ ARABIC
- ✓ RUSSIAN
- ✓ SOMALI
- ✓ MANDARIN
- ✓ CANTONESE

**Korean & Mixteco
available at the end
2013**

**50 languages
available by the end
of the year 2014**



Anytime.

Anywhere.

Any Device.

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